



Collaborative Opportunities to Advance Community Health

FREQUENTLY ASKED QUESTIONS (FAQs)

WHAT IS COACH?

Collaborative Opportunities to Advance Community Health (COACH) is a longstanding collaborative that brings together hospital/health system, public health, and community partners to address community health needs in southeastern Pennsylvania. Since launching in 2015, **COACH has provided a structure for participants to advance collaborative implementation strategies as hospitals/health systems respond to community health needs assessments (CHNA)** through implementation plans mandated by the Affordable Care Act.

Many challenging health problems arise from social issues that cannot be effectively addressed by one partner alone. Through a collective impact approach, COACH gives participants an opportunity to make real progress together in addressing the underlying social needs that give rise to poor health.

COACH is sponsored by the Hospital and Healthsystem Association of Pennsylvania, and facilitated by the Health Care Improvement Foundation.

HOW IS COACH STRUCTURED?



WHAT ARE THE SHARED IMPLEMENTATION STRATEGIES?

Food Security Initiatives



Support health systems in **shared goal-setting, planning, and implementation** of social needs identification, referral and resource connection, technical assistance and workflow navigation, establishment of novel cross-sector partnerships, and monitoring and evaluation of food security initiatives.



For five years, COACH has implemented a **“screen and intervene”** model, which has evolved to adopt a trauma-informed approach and will inform upcoming social needs screening mandates for health systems.



COACH has also developed a Clinical Training Toolkit: Social Needs & Food Security for health system staff to support introduction of social drivers screening in clinical sites, which has been updated in 2023.

Trauma-Informed & Healing-Centered Practices



Support health system teams in **creating and implementing Action Plans** to promote practices related to training and awareness-building, advancing healing-centered patient care, leadership and institutional engagement, and building staff resilience and supportive resources to encourage wellness and retention.



COACH recognizes the extraordinary hardships faced by health systems in recent years and works to **build a resilient community within hospital walls** by creating a community of practice across systems.



Offer expert perspectives through collaborative-exclusive webinars that showcase national examples at the forefront of advancing trauma-informed practices.

Staff Resilience and Supportive Resources



Training and Awareness

Healing-Centered Patient Care

WHAT ARE THE PROGRAM BENEFITS?

- * **Continuous collaboration** in community implementation strategies with other CHNA participants
- * Exposure to **testing novel implementation strategies** and shared learning with other “collaboratory” members
- * Access to **curated training resources and best practice presentations**
- * Access to technical assistance and materials development to **support institutional engagement** in collaborative initiatives
- * **Building efficiencies** in addressing the needs of overlapping patient populations
- * Enhanced focus on **community relationship-building and partnership**
- * Opportunities to **partner on pilot programs** with community-based member organizations

WHO ARE THE EXISTING PARTNERS?

7 HEALTH SYSTEM TEAMS

Representing 25 local hospitals



• Children’s Hospital of Philadelphia • Jefferson Health – Central • Jefferson Health – North • Main Line Health • Penn Medicine • Temple Health • Trinity Health

17 PARTNERS

Public health, community, & insurer partners



American Heart Association • Drexel University Center for Hunger-Free Communities • Coalition Against Hunger • Delaware Valley Regional Planning Commission • Food Connect • The Food Trust • Farm to Families • Greener Partners • Health Federation of Philadelphia • Health Partners Plans • Health Promotion Council • Keystone First • Montgomery County Health Department • Philabundance • Philadelphia Association of Community Development Corporations • Philadelphia Department of Public Health • Share Food Program • United Way of Greater Philadelphia and Southern New Jersey

WHO ARE THE PROJECT TEAM MEMBERS?



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